

## DOES THE CONSUMER HAVE ANY CONTROL IN CHOOSING A PROVIDER?

Yes, while IHSS regulations determine the range of services, it is the consumer who drives the program. The consumer will hire the provider of his/her choice. If the consumer does not have a provider, the Public Authority will assist in this process. Upon request, Public Authority will supply the consumer with a list of screened providers. The list of providers will be appropriately matched to each consumer's particular needs. The consumer can then interview prospective providers from this list and hire the one they prefer. The Public Authority's role is to improve the quality of service without interfering with consumer control.



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## IN-HOME SUPPORTIVE SERVICES PROGRAM



GENERAL INFORMATION  
BROCHURE

# THE IN-HOME SUPPORTIVE SERVICES PROGRAM

There are aged, blind or disabled persons who are limited in their ability to care for themselves and cannot live safely at home without help. This includes those who would be able, with help, to return to their home from a hospital, nursing home or a board and care home. This help may be provided to eligible persons through the In-Home Supportive Services Program (IHSS).

This pamphlet describes the IHSS Program. It tells who is eligible and how to apply. If you need additional information, contact Tehama County Department of Social Services, the Adult Services Division.

## WHAT SERVICES ARE AVAILABLE?

In-Home Supportive Services provides a wide range of services to meet individual need and assure you can live safely at home. These services may include house cleaning, shopping, cooking, laundry and personal care.

## HOW TO APPLY

If you currently do not have Medi-Cal, you should apply immediately to expedite IHSS services. To apply for Medi-Cal call Tehama County Department of Social Services and ask for a Medi-Cal application to be sent to you.

To apply for In-Home Supportive Services call Tehama County Department of Social Services and ask for Adult Services. An application packet will be mailed to you. Once you have been determined eligible for Medi-Cal, the Social Worker will conduct a "needs assessment" in your home to determine IHSS eligibility.



## WHAT IS A NEEDS ASSESSMENT?

The Social Worker makes an assessment of what your needs are based on your medical condition, your living arrangement, and what assistance you may be getting from your family, friends or available community services. The needs assessment will determine which services are needed and how often they are to be provided. Your Doctor will be consulted to verify your medical condition.

## WHO IS ELIGIBLE?

To be eligible for the program a person must meet all of the following requirements:

1. Must be blind, disabled, or age 65 or older.
2. Unable to live safely at home without help.
3. Financial inability to purchase needed services.

## WHAT IS FINANCIAL NEED?

Persons who receive SSI/SSP meet the program's financial need requirement. Others may also be eligible but may need to pay a portion of the costs for services. **You must have Medi-Cal to be eligible for IHSS.**

## WHAT IS THE PUBLIC AUTHORITY & WHAT IS THEIR ROLE WITH IHSS?

The Public Authority is the employer of record for IHSS providers. Public Authority services are provided at no cost to consumers and providers who meet specific qualifications.

The significant role the Public Authority fulfills for IHSS is to offer services that assist consumers with greater access to providers. This has been accomplished by creating a provider registry, listing screened IHSS providers. These services offered by the Public Authority provide consumers with a greater level of confidence when hiring providers.